

UPDATED: April 14, 2022

Room Selection – FAQ's For Continuing Student Room Selection Students

FAQ's: Room Selection Sign-Up

Q: How do I know if I'm able select a space?

A: Students who were offered a contract and completed the Continuing Student Room Selection Housing Contract (PHF, e-signature housing contract and made their \$450 prepayment) by the housing deadline are able to select from available space and should have a lottery date/time.

Q: How do I know what spaces are available?

A: Based on the dates posted on the <u>Room Selection website</u>, we post in the late afternoon for students to login to the Room Selection Portal and see what spaces are available. You can also check back during the process to see spaces that are partially filled or empty. A demo and further instructions will be posted on the <u>Room Selection homepage</u>.

- Spaces are allocated based on availability and could be at your College, another College or Housing Community.
- What is available will not change --- students participating in Room Selection will see what is currently available and are not guaranteed a space in a specific Community, facility type or room type.

Q: When will I receive my Roommate PIN Code and lottery date and time?

A: Students will be able to see their Roommate PIN Code and lottery date and time via the Room Selection Portal on the afternoon of April 14, 2022. You will need your Roommate PIN code if you plan on adding roommates/apartment-mates.

Q: What is a lottery date and time?

A: All students who completed their housing contract (PHF, contract and \$450 prepayment where applicable) will receive a random lottery date and time. A lottery date and time is the earliest time you can go in and select space. If you are pre-assigned to a space, you will not receive a lottery date and time. **Lottery date and time will be available the afternoon of April 14, 2022 in the Room Selection Portal.**

Q: What if I can't login at my designated login time to select a room?

A: Students can login any time after their designated time and up to **the deadline posted** for their designated Room Selection Day to select a room. However, students that choose to login later than their specified time should know that they will have a smaller selection of spaces to choose from. Students that **do not** select a space by the deadline on the designated Room Selection Day and who have not cancelled will be considered a delayed assignment and will be assigned based on available on-campus housing space for the 2022-23 academic year.



Q: How do I get to live with my friends?

A: Each student participating in Room Selection will be issued their own Roommate PIN Code. You can choose to share the code with friends to create groups during Room Selection Sign-Up. Groups can consist of the largest available apartment-size/suite-size (i.e. if the unit can hold 6 students, then someone can add 5 students to their group). Students can only create groups with friends that share the same Room Selection Community, Category and gender marker.

Q: What happens if my selected roommates/apartment-mates and I don't fill an apartment?

A: Students will be able to select into apartments that have spaces left. If your apartment isn't full by the end of the process, it may be filled by someone during the rest of summer or with incoming students.

Q: How do I find out who I am living with?

A: During the room sign-up process you can login to the portal after you have selected a space and see the students who have chosen in your apartment or room. This will continue to be available till June 30, 2022. Take a screenshot of your assignment if needed! After that, you'll be able to view your roommates/apartment-mates when MyRoomAssignment opens at the end of August.

Q: Can I change rooms if I don't like what has been selected?

A: Once you have selected a space, you must confirm it. Up until you confirm your space, you can make changes. **After you confirm your selection, your assignment is final!** There are no changes. We will look at opening the Room Change Interest List approximately two weeks after the start of school for students interested in submitting a request (subject to availability and parameters).

- Putting your name on the Room Change Interest List does not guarantee a room change.
- You will be able to sign up for a room change in your Room Selection Community (i.e. where you were able to select space from).
- Room changes may begin in mid-October and is subject to availability.

Q: What if I want to cancel my housing contract?

A: Please refer to the online cancellation policy located at: https://hdhughousing.ucsd.edu/_files/Cancellation-Policy-Continuing-2022-23.pdf and review the Cancellation Fee Schedule. To cancel your housing contract, please follow these instructions:

- Go to the Living On Campus page
- Click on the Housing Portal page (upper left corner in the blue bar) and login with your SSO credential (single sign-on)
- Open the 2022-23 UG Contract & Cancellations category
- Select "2022-23 Contract Cancellation Request Form" and complete the form.

Q: Where are emails sent?

A: All correspondence about the Room Selection process will be sent to your UCSD email account. Students should check it frequently for updates. Emails will not be sent again if they get "bounced-back" for some processes. Students must be responsible for making sure that they can receive email at their UCSD email account.



Please understand that state and county public health orders and recommendations continue to evolve, and our own plans (which could, for example, impact room assignments) are also subject to change. As a reminder, and as set forth in your residential housing contract, the University reserves the right to assign and move residents to another room or a temporary space.